

Excellent health and care for everyone, everywhere, November 9, 2018

I would like to thank the staff of Simson Maxwell for the very professional approach they took to solving the problems we were having with our generator controls.

Our hospital was at the end of a generator replacement project using three 1360 KW prime rated diesel generators. The controllers that were specified would not perform the way we needed them to. After 6 months of tweaking and testing trying to get two of the generators to start, synchronize and transfer to our vital distributions, it became obvious that we needed to make some changes.

Simson Maxwell took on the job with the promise that they could indeed get not only two, but all three generators on line in less than ten seconds. We had previously been informed by several other electrical engineers that they thought that this was a tall order and that they did not think it possible.

Simson Maxwell sent their staff to site to take measurements of the cabinets that the old controllers were mounted in and to ascertain what wiring changes would need to be made.

Within two weeks they had completed the engineering design and over the next two weeks prewired all of the components in their shop, brought them to site and removed all of the old controllers and associated wiring, then installed their ComAp InteliVision 12 controllers.

Simson Maxwell brought to site all of the necessary expertise to test and tune the system to make it work flawlessly. They were able to get all three generators synched and online in less than 7.5 seconds.

I am very happy with their response to questions and with getting people to site when required after the system was installed. I would highly recommend Simson Maxwell to anyone that is considering new generator systems or replacing old ones whether in a hospital site like ours or on an industrial application!

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