



# **HDM/PREVENTIVE MAINTENANCE/ SERVICE TECHNICIAN**

## **Job Description & Responsibilities**

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Simson Maxwell was established in 1941 and is a leading name in the distribution of industrial engines, and the manufacture, sales and service of standby and prime power generator set systems. Simson Maxwell is internationally recognized in the power generation industry for its expertise in the custom design, engineering, sales and service of quality power generation sets and electrical control equipment under the Simmax brand name. See [www.simson-maxwell.com](http://www.simson-maxwell.com) for additional information.

### **POSITION OVERVIEW**

The Service Technician is required to perform skilled tasks in the mechanical and electrical repair and maintenance of diesel-powered equipment in power generation, construction, ground support, mining, generating, welding, pump sets, and material handling.

### **TERMS**

- Permanent, Full-Time, Hourly Rate, Overtime eligible
  - Monday – Thursday 8:00am – 4:30pm, Friday 8:00 am – 2:30 pm - 1/2hr lunch break
  - Vacation entitlement: In accordance with Simson-Maxwell's "Human Resources Policies & Procedures." (Vacation time cannot be taken during probationary period.)
  - Upon successful completion of probation, group benefits are offered. (Non-eligible for group benefits during probationary period.)
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### **RELATIONSHIPS**

The Service Technician will develop and maintain good business and/or working relationships with the following:

- Customers and prospective customers
- Suppliers and sub-contractors
- Product Support Team Members
- Sales Representative(s)

**Reports To:** Service Manager



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### JOB DUTIES

- Inspect, repair, service and adjust diesel and gas/gaseous powered units
- Repair, replace and adjust any mechanical components as required or directed
- Diagnose defects and failures in engines, generators and controls
- Perform mechanical repairs on equipment with-in published time given in the appropriate flat rate guide
- Electrical troubleshooting and diagnostics
- Repair cooling, and lubrication systems
- Install and align engines and machinery
- Installation of new and added-on equipment
- Test repaired equipment for proper performance
- Clean, lubricate and perform other maintenance work
- Other mechanical repair work as required
- Demonstrate continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless customer service
- Accurate completion of service reports and timecards
- Keep detailed and accurate maintenance reports and documentation
- Maintain a working knowledge of changes in technology and repair techniques
- Adhere to workplace safety policies, regulations and compliances
- Communicate any unsafe conditions or accidents/injuries in a timely manner to the supervisor in order to facilitate prompt correction or reporting
- Perform work in the shop and field as required
- Overnight stays in camps or on-site field accommodation when required
- Take part in all required training and upgrading.

### REQUIRMENTS

- Journeyman Designation Mechanical (Heavy Duty or Diesel Engine)  
*3<sup>rd</sup> or 4<sup>th</sup> year apprentices and Journeyman Electricians will be considered*
- ASTT certification an asset
- Experience with routine maintenance operations
- Good understanding of A/C power
- Comfortable working and testing on or around components where live voltage may be present
- Proven abilities in troubleshooting of mechanical and electrical systems.
- Comprehensive understanding of schematics and diagnostics flow charts
- Appropriate credentials and certifications
- Clear Drug and Alcohol test results when screening is required/indicated
- Proof of Covid-19 vaccinations (meet internal and client requirements)



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- Advanced computer skills
- Possess a valid driver's license (abstract required).

#### **ATTRIBUTES**

- Highly flexible, with solid interpersonal skills that allow one to work effectively in a diverse working environment
- Ability to work independently
- Able to effectively communicate both verbally and in writing
- Able to work well under pressure
- Strong attention to detail
- Able to deal with people sensitively, tactfully, diplomatically, and professionally at all times
- Outstanding customer skills.

#### **OUR COMPANY CORE VALUES**

- Team Oriented
- Customer Focused
- Flexible
- Respect
- Fun